

## **EXHIBIT B - Cable Television Franchise**

### **COON RAPIDS I-NET PERFORMANCE STANDARDS**

#### **I. Video Transmission**

- A. Video transmission will comply with the following performance standards.
  - 1. Carrier to noise ratio = 43dB or better
  - 2. Carrier to composite triple beat = 51dB or better
  - 3. Carrier to composite second order = 51dB or better
  - 4. Carrier to cross modulation = 51dB or better
  - 5. System signal level variations (peak to valley) =  $n ) 10 + 3$  or better.
- B. Testing will occur yearly following the timing established in 47 C.F.R. §§ 76.601 and 76.605.
  - 1. From the institution to the longest subscriber cascade.
  - 2. Performed using existing I-Net carriers active at the time of the testing, which will subject them to service interruptions.
  - 3. Completed at Grantee-designated entry demarcation point at the institution.
  - 4. The Institutional Network will meet calculated worst case fully loaded video and audio measurements, taking into consideration existing I-Net data loading at the time the measurement is taken.
  - 5. Under ordinary operating conditions.
- C. The Grantee will meet or exceed a reliability factor of 99.9% on average on an annual basis.

#### **II. Repair and Maintenance**

- A. Grantee will provide a repair force of technicians capable of responding properly to all requests for service by I-Net Users and available on a 7 X 24 X 365 basis.
- B. Under normal operating conditions, the initial page to the technician on call will be within a one hour time frame. Barring situations that are outside the control of the Grantee (i.e., physical damage to the network caused by third parties not under the control of the cable company, weather related restrictions, etc.), the Grantee will continue to work on a service problem until it is resolved and complete its resolution of such problem within eight hours, if resolution of such problem is within control of Grantee.
- C. I-Net Users will be notified at least 48 hours in advance of any scheduled maintenance that will interrupt service on the I-Net, unless I-Net Users agree to waive such time frame. Where possible, such maintenance will be scheduled at times of low usage.